



Privacy Policy for Cooperative Community Development Inc.

Effective Date: April 19, 2025

At Cooperative Community Development Inc. (“CCD Inc.”), we are committed to protecting your privacy and ensuring transparency in how we collect, use, and protect your personal information. This policy explains what information we collect and how we use it.

a.) Personal Information Collected from Clients

CCD Inc. may collect the following personal information from clients, community members, donors, volunteers, and program participants:

- Full name
- Mailing address
- Email address
- Phone number (including mobile numbers)
- Emergency contact details
- Demographic information (optional and only for program eligibility or grant reporting purposes)
- Payment or donation information (when applicable)

b.) Purpose for Collecting Personal Information

The personal information we collect is used solely to:

- Communicate about our programs, events, and volunteer opportunities
- Register individuals for community-based services or events
- Respond to inquiries or feedback
- Process donations and provide donation receipts
- Comply with grant reporting or partnership requirements (aggregated and anonymized when necessary)
- Improve our outreach, programming, and services

We are committed to using your information only for the purposes for which it was collected.

c.) Sharing of Customer Information

CCD Inc. does **not** share your personal information with any third parties, affiliates, or marketing partners for promotional or advertising purposes.



No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

We may disclose your information only when required by law or for purposes of safety, legal compliance, or grant-related audit requirements—always with your privacy in mind.

d.) Messaging Terms and Conditions

By contacting CCD Inc. or submitting your phone number through any of our communication channels, you consent to receive informational text message responses related to your inquiry or participation.

- Message frequency may vary depending on your engagement with our programs
- Standard message and data rates may apply
- You may opt out of receiving text messages at any time by replying “STOP”
- For support, reply “HELP” or email us at info@ccdgroup.org

We are deeply committed to ensuring your privacy and trust while providing impactful community services. If you have any questions about this policy, please contact us.